WORK EXPERIENCE

	PRESENT O University Professor . 5 mos shamsipour university . Iran. Tehran			
	AUG 2022			
Ali Abbasi	teaching ICT and Telecoms professional lessons.			
Ref : C160-683 Years of experience: 19 years University Professor	Chief Executive Officer . 4 yrs 3 mos SamClinic . Iran. Tehran			
shamsipour university	OCT 2018 International Online Mobile & Tablet Repair Service.			
Age: 40 years old Marital status:	Teacher . 14 yrs 9 mos Tehran Institute of Technology (mojtama fanni Tehran) . Iran . Tehran			
Married	APR 2008			
Military Service: Completed	Hardware department Mentor Teaching :			
Current Location: Iran, Tehran	-Mobile & Tablet Repair (HHP)			
Nationality: Iran	- laptop & PC Repair			
	-Electronics			
Salary expectation: Not Specified	-IT Skills			
	DEC 2022 O Teacher . 7 yrs 1 mos Samsung Engineering Academy . Iran . Tehran			
	NOV 2015 HHP Mentor in Samsung Engineering Academy (Technical & Vocational Training Organization).			
	MAR 2020			
	Huawei Service Director . 1 yrs 1 mos Mantra Service . Iran. Tehran . Tehran			
	Setup After sales services and customer care for Huawei device partner Mantra service.			
	JUL 2018 Service Manager . 3 yrs 3 mos Hitels . Iran . Tehran			
	APR 2015 Mobile Software & hardware Development.			
	APR 2015 O Technical Manager . 6 yrs 11 mos Pars Microtel-Aryan . Iran . Tehran			
	MAY 2008			
	Technical Manager in Huawei (2 years) Technician in Samsung (2 years)			
	Service Manager in Sony - HTC - Alcatel (2 years)			

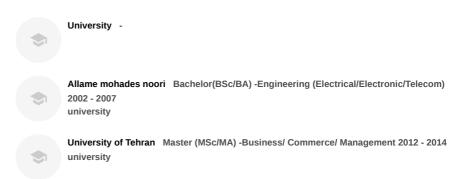


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Maintenance all of telecommunications (Device, MSC, BSC , transmission and \dots) systems in Ministry of Communications and Technology.

DUCATION



✓ TECHNOLOGY SKILLS

English	Advanced
English	Advanced
English	Intermediate
English	Advanced
English	Intermediate

O LANGUAGE SKILLS

Persian	(Farsi)	Native
Arabic	Interme	ediate
English	Profes	ssional

CERTIFICATE

Mobile & Tablet Repair Mentor . 2018 Technical & Vocational Training Organization . IRAN

Management System Standard . 2013 TUV International Group . IRAN

Electronics skills . 2001 Technical & Vocational Training Organization . IRAN

English cerificate . 1997 fajr english academy . IRAN

🖪 about me

- Electronics Engineer
- Experienced in Sales & after sales service Management upon international process and knowledge about service procedures.
- Make a standard process for HHP Service and monitor the service process quality.
- Responsible for enhancing customer satisfaction.
- Keep up with service KPIs
- Training & Development including quality assurance.
- Make road map for HHP service future.
- Ability to design service plan .
- Experienced in direct negotiation with brands (Huawei, Sony , Alcatel , htc).
- Experienced in Electronic circuits design, analysis & repairing.
- Managing NPD & NSD Team working.
- Authorized and published 4 books :
- 1- "LCD Monitors Repair"

http://mftbook.ir/product/269424

2- "Mobile & Tablet Maintenance & Troubleshooting "

http://mftbook.ir/product/tamirat-va-eyb-yabi-mobile-va-tblt-hamrah-cd

3-" Electronic Principles"

http://mftbook.ir/product/osul-electronic-hamrah-cd

4- " fundamental of signalling"

http://mftbook.ir/product/osul-signaling

- Experienced in hardware and software of all types of Mobiles & their accessories
- Experienced in GSM & WLL network
- Teaching for 6 years in Tehran Institute of Technology)
- Teaching in Samsung Engineering Academy since 2015
- HHP jury member at Samsung 1st technicians olympiad.